

Newsletter

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Southglade
Medical Practice

0115 977 0224

Final Farewell from NCGPA

Southglademedicalpractice.nhs.uk



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Thank you!

It's a sad month for everyone at NCGPA as 30th September marks the end of our 2.5-year tenure as caretaker managers at Southglade Medical Practice. Operose Health will be taking over the management from 1st October. Please rest assured this is a management take over only. Your reception team and clinicians will still be those you have come to know and trust.

We are proud to have turned the practice around and achieve a 'Good' rating from CQC as well as offering a wider range of services and more GP appointments to help meet your needs.

Huge thanks to you all, and the community in Bestwood, who have made us feel so welcome. We wish you all the best for the future!



The Care Quality Commission is the independent regulator of health and social care providers in England and conducts periodic inspections of general practices across the country. Southglade Medical Practice was awarded an overall rating of "Good" following an inspection in November 2018. This was the first inspection to take place since the NCGPA took over management in April 2018.

Park Live

Sadly this years Park Live event got cancelled because of Covid-19. However, during 2018 and 2019 we had fun joining in with Park Live and meeting lots of people from the local community. Last year was especially good as we could see the joy on the faces of the children who were able to take part in our treasure hunt and hook a duck stall.



Covid-19

Thank you for your patience throughout what we hope was the worst of the Covid-19 pandemic. And extra thanks to Margret and Lucy for making scrubs for the team. Service is slowly returning to what is our new normal, but Covid-19 remains a very real risk, especially to the vulnerable members of our community.

Don't forget symptoms of Coronavirus are:

High temperature or
A new, continuous cough or
Loss of taste or smell.



You, and your household, must self-isolate if you have any of these symptoms. Please do not visit the practice, pharmacy or hospital. Call NHS 119 if you are worried.

If you have symptoms you can get a test. There is also the 'Test and Trace' system. This ensures that if you test positive for Coronavirus, anyone you have been in contact with will be informed and told to self-isolate. Find out more on the NHS website:

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

Charity work

Over the last couple of years, the practice team have passionately raised money for a number of causes including:

- The Jorja Rose Foundation – the Jumble for Jorja Sale
- Macmillan – coffee mornings in the practice
- Dementia UK – the memory walk
- Children in Need

The team will continue to raise money for causes close to your hearts. If you would like to nominate any charities the practice can fundraise for please speak to the reception team.



Face coverings

If you are visiting the practice, for an appointment, please make sure you are wearing a face covering that covers both your mouth and nose. This can be a mask, bandana or scarf.

If you are unable to do this, please contact reception before your visit.

Southglade Medical Practice

Opening Hours: Mon to Fri 8.00am – 6.30pm

Appointments are offered with GPs, ANPs, Practice Nurses & HCAs.

All patients can access evening & weekend appointments at GP+ in Nottingham city centre.

For medical advice outside of these times please call 111.